

## HOW TO GET A TECHNICAL SUPPORT

The Technical team is here to assist the Student on all technical issues. The student can contact the Technical team by submitting the Technical Support form.

### Step 1

Click on Technical Support button on the website.



Fig 1

## Step 2

Enter all the relevant details. Once the Student has entered the details, click “Submit” button.

**TECHNICAL SUPPORT**

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WEBSITE TRYING TO LOG INTO

SUPPORT TYPE

FULL NAME \*

INSTITUTION \*

INSTRUCTOR \*


COURSE \*

COURSE SECTION \*

EMAIL \*

PURCHASE CODE NUMBER \*

DESCRIBE ISSUE \*

I'm not a robot 

Privacy - Terms

**SUBMIT**

Fig 2

## Step 3

Once “Submit” button is clicked, these details will be submitted to our Technical team and they will reach out to the Student with assistance.